



EQUIPMENT LIMITED EXTENDED WARRANTY BEYOND THE NEW PRODUCT WARRANTY PERIOD

Please review this section before requesting warranty service. At CARON, one of our primary goals is to provide customers with high levels of personal service and top quality products, delivered on time, and backed by technical service and support for the life of the product.

Before contacting us for extended warranty service, please be aware that there are repairs that are not covered under warranty.

WARRANTY DEFINED

Caron Products & Services, Inc. (herein after CARON) hereby warrants that equipment manufactured by CARON is free from defects in materials and workmanship when the equipment is used under normal operating conditions in accordance with the instructions provided by CARON.

COVERED:

- Parts and labor for a period of one (1) year from date of receipt of the customer's purchase order for the extended warranty or from the date of the expiration of the equipment's new product warranty or date of expiration of a previously purchased extended warranty; whichever applies.
- Any part found defective will be either repaired or replaced at CARON's discretion, free of charge, by CARON in Marietta, OH. Parts that are replaced will become the property of CARON.
- If CARON factory service personnel determine that the customer's unit requires further service CARON may, at its sole discretion, provide a service technician to correct the problem, or require the return of the equipment to the factory or authorized service depot.
- CARON will have the right to inspect the equipment and determine the repairs or replacement parts necessary. The customer will be notified, within a reasonable time after inspection, of any costs incurred that are not covered by this warranty prior to initiation of any such repairs.

NOT COVERED:

- Calibration of control parameters.
- Improper installation; including electrical service, gas and water supply tubing, gas supplies, room ventilation, unit leveling, facility structural inadequacies or ambient conditions that are out of specification.

PO Box 715 • Marietta, OH 45750
Phone: 800-648-3042 • 740-373-6809 • Fax: 740-374-3760
www.caronproducts.com • sales@caronproducts.com

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- Cost of express shipment of equipment or parts.
- Any customer modifications of this equipment, or any repairs undertaken without the prior written consent of CARON, will render this limited warranty void.
- CARON is not responsible for consequential, incidental or special damages; whether shipping damage or damages that may occur during transfer to the customer's point of use. When the equipment is signed for at the customer's site, ownership is transferred to the customer. Any damage claims against the shipping company become the responsibility of the customer.
- Repairs necessary because of the equipment being used under other than normal operating conditions or for other than its intended use.
- Repair due to the customer's failure to follow normal maintenance instructions.
- Parts considered consumable; including: light bulbs, filters, gases, etc.
- Damage from use of improper water quality.
- Damage from chemicals or cleaning agents detrimental to equipment materials.
- Force Majeure or Acts of God.

This writing is a final and complete integration of the agreement between CARON and the customer. CARON makes no other warranties, express or implied, of merchantability, fitness for a particular purpose or otherwise, with respect to the goods sold under this agreement. This warranty cannot be altered unless CARON agrees to an alteration in writing and expressly stated herein shall be recognized to vary or modify this contract.

Ohio Law governs this warranty.